

30-30 47th Avenue, Suite 625  
Long Island City, NY 11101  
Phone 718-248-8000  
Fax 800-584-9303  
www.nationalbenefitlife.com



### CONFIDENTIAL COMMUNICATION REQUEST FORM

This form is for use by a person who is covered by insurance and wishes to make a reasonable request to receive communications of insurance claim-related information from National Benefit Life Insurance Company by alternative means or at alternative locations if disclosing claim-related information could endanger the person.

Send completed form to:  
National Benefit Life Insurance Co.  
30-30 47th Avenue, Suite 625, Long Island City, NY 11101  
Fax 800-584-9303 or email customerservice@nationalbenefitlife.com

#### SECTION A – Covered individual requesting confidential communication

Name \_\_\_\_\_ SSN \_\_\_\_\_ Policy / Claim# \_\_\_\_\_

Birth Date (mm/dd/yyyy) \_\_\_\_\_ Primary Insured \_\_\_\_\_

Current Address \_\_\_\_\_

Employer \_\_\_\_\_

#### SECTION B – To the covered individual – please read the following and complete the information requested.

You have the right to make a reasonable request that you receive communications of claim-related information from us by alternative means or at alternative locations if disclosing the claim-related information could endanger you. "Claim-related information" means all claim or billing information relating specifically to you, including your name, address, any services received, and the name and address of the provider of any services (such as your doctor). Your request will remain in effect until you revoke the request.

I, the covered individual, request that National Benefit Life Insurance Company send communications of claim-related information to me by the following alternative means or at the following alternative locations because disclosing the claim-related information could endanger me.

In care of \_\_\_\_\_  
IF YOU ARE USING SOMEONE ELSE'S ADDRESS, THEN ENTER HIS OR HER NAME HERE.

Alternative Address \_\_\_\_\_

Alternative Phone Number \_\_\_\_\_ Alternative Email Address \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

#### SECTION C – Parents, Guardians, or Legal Representatives

If the covered individual is a child younger than 18 years old and the person making this request is the child's parent or guardian, then please provide this information.

Parent or Guardian's Name \_\_\_\_\_ Relationship to Covered Individual \_\_\_\_\_

If a legal representative, such as an attorney, is making this request on behalf of the covered individual, then please provide this information.

Legal Representative's Name \_\_\_\_\_ Relationship to Covered Individual \_\_\_\_\_

Organization or Firm Name \_\_\_\_\_

Business Address \_\_\_\_\_

Business Phone Number \_\_\_\_\_ Business E-mail Address \_\_\_\_\_

NYS Domestic Violence Hotline and Sexual Violence Hotline number is 800-942-6906 (Spanish 800-942-6908).